

# Enterprise Resident Services

2023



# Enterprise Community Development's Resident Services programming connects residents to the resources and opportunities most impactful to them and their families.

## Resident Services, at a glance

With the stability of a good home, a safe community and the chance to plan for your future, so much more becomes possible in life.

At Enterprise, we believe that home is a place where residents can feel a sense of pride, power and belonging. Community is at the heart of everything we do – from social gatherings to job training, food distributions to reading resources, and senior events to after-school programs – every Enterprise community is designed to be a place where everyone can belong and find connection.

Enterprise is investing in – and implementing – programs and services to advance the well-being of the over 24,000 residents we serve throughout the mid-Atlantic region. Our work centers on four impact areas targeted to advance the social, emotional, financial and physical well-being of all residents.



## Our four impact areas

### COMMUNITY BUILDING AND ENGAGEMENT

We provide opportunities for residents, staff and community stakeholders to engage with each other to enhance a sense of community.

### ECONOMIC SECURITY & MOBILITY

We provide programs and resources that increase a resident's ability to access viable opportunities for economic prosperity.

### EDUCATION

We connect residents with opportunities to access quality educational programs across all age groups to help them and their families succeed academically, socially and professionally.

### HEALTH AND WELLNESS

We provide access to programs and resources that promote the health, physical and mental well-being of residents from school-age to our older adults and seniors.



# Our Positive Impact in Communities

## Our Impact in 2023

At Enterprise we value resident services across the full portfolio, all residents receive a standard level of resident services programming which includes quarterly community meetings, monthly resident engagement activities, rental assistance and resource connections.

### Community Meetings

**300+**

MEETINGS HOSTED TO ELEVATE THE VOICES OF RESIDENTS IN THEIR COMMUNITY

### Rental Assistance

**\$1,820,659**

IN RENTAL ASSISTANCE PROVIDED TO ENSURE RESIDENTS WERE STABLY HOUSED

### Food Security

**181,113**

MEALS SERVED TO RESIDENTS

**\$1M+**

IN TOTAL VALUE OF FOOD DISTRIBUTED

### Volunteer Engagement

**514**

INDIVIDUALS SERVED 7,000 VOLUNTEER HOURS IN ENTERPRISE COMMUNITIES

### Out-of-school Time Efforts

**8**

COMMUNITIES OFFERED OUT-OF-SCHOOL TIME AND SUMMER ENRICHMENT PROGRAMS

**72%**

OF STUDENT PARTICIPANTS MET THEIR ACADEMIC LEARNING OUTCOME



## Spotlight on our workforce development program

The workforce development program empowers individuals and families in their pursuit of better-paying jobs. Enterprise forges strategic partnerships with leading workforce development training programs, offering mentorship, stipends and wraparound support. This holistic approach equips individuals with the necessary skills for in-demand jobs and fosters long-term career opportunities.

IN 2023:

48

RESIDENTS PARTICIPATED IN  
FOUR WORKFORCE DEVELOPMENT  
PROGRAMS.

56%

OF THOSE WHO COMPLETED TRAINING  
HAVE BEEN PLACED IN JOBS RELATED  
TO THEIR INDUSTRY TRAINING.

## Resident services support positive life outcomes

- Residents are actively engaged in their community and feel socially connected.
- Residents live healthy and active lives.
- Residents have stable housing and access to programs and resources that support their economic security and mobility.
- Residents have pathways to college and career opportunities.



## Join us!

Everyone deserves a stable, healthy and affordable home in a thriving community – a place where economic success and health aren't determined by one's race or zip code. With your partnership and support, we can increase the quality of life for thousands of low- and moderate-income households located in Pennsylvania, Maryland, Washington, D.C., and Virginia.

